

27 July, 2011



## Media Release

### **AXIOM BUSINESS SYSTEMS PTY LTD SCORES 93.01% FOR CUSTOMER SATISFACTION**

The judging process for the 2011 Australian Achiever Awards for Victoria's Computer Systems & Software Services category was completed on 27th July.

**Axiom Business Systems Pty Ltd** scored a highly recommended 93.01%.

Now into its fourteenth year, the Australian Achiever Awards are an independent, unbiased award system based on assessment ratings from a business's own customers - an indication of a well run business where satisfied customers are a sign that a business is healthy, worthy of praise and increased custom.

The award system focuses on seven criteria, each scored separately, namely: Time Related Service, Addressing Client Needs, Care and Attention, Value, Attitude, Communication and Overall Perception. The criteria are rated individually in percentage terms and the final score is an amalgam of these. Anything above 80% overall is regarded as exceptional and reflects outstanding customer service. A complete list of all businesses who have achieved over the last five years can be viewed at [www.achiever.com.au](http://www.achiever.com.au)

Some of the comments Australian Achiever received from Axiom Business Systems Pty Ltd clients are:

***"We've been dealing with them for about 30 years and they consistently continue to be our number one supplier in relation to all the services they provide for us. They are really fantastic in everything they do for us, in their professionalism, in the attitude of their staff and in their dependability. They give us and any issues we may have their prompt attention and we think we get great value for money."***

***"Ever since we started using Axiom Business Systems, we have been very happy with everything they have done for us. Everyone we deal with is very professional and very good at what they do."***

***"I have dealt with these people for 13 years because we have found them great to deal with. They were the developers of our internal system and we are still using it. They are efficient, polite, their backup service is great and their technical staff are outstanding. If we need them they are there."***

ENDS: For verification of this report, please call  
Geoff Harwood, Director, Australian Achiever, 1800 638 318.